Systems of Public Service Delivery in Developing Countries

Blavatnik School of Government, Radcliffe Observatory Quarter, Woodstock Road, Oxford OX2 6GG, United Kingdom

Monday, 14th May 2018		
8:30-9:00 AM	Coffee	
Seminar Rooms 3-4 (Blavatnik School Basement)		
9:00 -9:15 AM	*Welcome and introduction* • Martin Williams	
9:15-10:15 AM	*Systems Approaches in Health* • Kara Hanson	
10:15-10:30 AM	Coffee	
10:30-11:30 AM	*Systems Approaches in Education* • Lant Pritchett	
11:30 – 12:30 PM	*Systems Approaches in Public Finance and Budgeting* • Joachim Wehner	
12:30-1:30 PM	Lunch	
Parallel Research Panels		
	Performance Management Chair: Florence Nimoh Seminar Room 1	**Systems Reform** Chair: Noon Altijani Seminar Rooms 3-4
1:30 – 3:30 PM	Noam Titelman, "Pay-for-performance mechanisms in the public sector. The case of the Program for Management Improvement in Chile"	Mike English, "Improving Health Delivery Systems Through A Systems Approach in Kenya"
	Yakama Manty Jones, TBC	Salman Asim, "Moving Teachers to Malawi's Remote Communities: A Data-Driven Approach to Teacher Deployment"
	Ben French, TBC	Moritz Piatti, "Lessons from Reforming Financial Management Information Systems - A review of evidence"/"A New Deployment Strategy of FMIS: Bridging Accountability and Control with Flexibility for Improved Service Delivery"
	Jesus Estanislao, "An Adaptation of the Balanced Scorecard to the Public Sector in the Philippines"	Adil Ababou, "PFM reforms during electoral transition: Reducing off-budget expenditures and on-budget transfers in Liberia"
3:30 – 4:00 PM	Coffee	
4:00 – 5:00 PM	*Systems Approaches to Bureaucracy* • Adnan Qadir Khan	
5:00 PM onwards	**Drinks, followed by dinner at 6:30 PM** Dinner venue: Somerville College Location: Telephone:	

Tuesday, 15th May 2018	
8:30-9:00 AM	**Coffee**
Seminar Rooms 3-4	
9:00 -9:30 AM	*Towards Systems Research in Public Management* • Martin Williams & Zahra Mansoor
9:30-10:00 AM	*"Beyond the mixed results of fixed outcomes: a realist synthesis on how decentralisation influences health system equity, efficiency, and resilience"* • Seye Abimbola
10:00-10:30 AM	*"Beyond Adoption: A New Framework for Theorizing and Evaluating Nonadoption, Abandonment, and Challenges to the Scale-Up, Spread, and Sustainability of Health and Care Technologies"* • Trish Greenhalgh
10:30-11:00 AM	**Coffee**
11:00-12:30 PM	*What constitutes good evidence in systems research?* • Yakama Manty Jones, Trish Greenhalgh, Guy Grossman, Lant Pritchett. Moderator: Mai Hassan
12:30-1:30 PM	**Lunch**

Parallel Research Panels		
	Information in Bureaucracies Chair: Michael Mbate Seminar Room 1	**Transparency and Service Delivery** Chair: Galileu Kim Seminar Rooms 3-4
1:30 – 3:00 PM	Dan Rogger, "Locus of Control and Information in Bureaucracy"	Ruth Carlitz, "Clarity and Complexity: When and Why Does Transparency Improve Local Public Goods Provision?"
	Meghan Leaver, "Wisdom of patients: predicting the quality of care using aggregated patient feedback"	Fenohasina Rakotondrazaka, "Open government at the subnational level in Tanzania: Implementation lessons"
	Chris Woodruff, "The Effect of Statistical Information and Advice on Settling Out-of-court"	Guy Grossman, "Crowdsourcing Accountability: ICT for Service Delivery"
	Aaron Maniam, TBC	
3:00 – 3:30 PM	**Coffee**	
3:30 – 4:30 PM	*Organizing and funding systems research* • Tina Adusah, Clare Leaver, Adnan Khan, Kara Hanson. Moderator: Dan Honig	
4.30 – 5:00 PM	*Synthesis and next steps* • Martin Williams	
5:00 PM	**Drinks**	